PRESS RELEASE

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AirBridgeCargo re-confirms its commitment to high Cargo iQ quality standards

AirBridgeCargo Airlines has successfully passed the second audit reconfirming its compliance with quality standards of Cargo iQ, an IATA interest group, which issued the certificate following a two-day inspection held at the beginning of February in Moscow, Russia.



The company was measured against a number of KPIs to guarantee that its services conform to the industry standards and are visible and transparent to all supply chain stakeholders – Cargo iQ members. The audit, which was carried out by SGS on behalf of Cargo iQ alongside an ABC dedicated team, signifies that the company has been able to pass it with no single findings and with 99% compliance.

‘Transportation of cargo by air is a complex and multi-tiered process, which embraces all supply chain stakeholders and depends on a number of factors, both external and internal. At ABC we have been determined to cater to the needs of our customers in terms of quality performance through collaboration with our partners and implementation of preventative and corrective actions to deliver the highest level of service our customers expect us to, and even beyond that.

Being an active member of Cargo iQ, we feel that its transparency and visibility is the only solution for further development of the cargo industry, with understandable actions taken by all the members of supply chain and data-sharing approach to achieve standards described in the Master Operating Plan’, - stated Sergey Lazarev, General Director of AirBridgeCargo Airlines.

‘We upgraded our audit and certification scheme in 2017 to ensure it reflects our members’ serious dedication to quality standards. We designed the audit process to be as neutral as possible, which is why we outsourced the audit execution to SGS. We plan to have all our membership audited and hopefully certified by the end of 2019,’ said Laura Rodriguez, Manager Implementation and Quality Assurance for Cargo iQ. ‘We are excited to see results like these by AirBridgeCargo reinforce our membership’s commitment to quality.’

AirBridgeCargo Airlines has been member of Cargo iQ, formerly Cargo 2000, since 2007 supporting its initiatives and working under quality improvement of air cargo industry together with other 80+ members of Cargo iQ – airlines, GHA, IT providers, forwarders. Through its partnership with TRAXON CDMP ABC is able to compare planned and actual performance for its Freight Status Update messaging and to identify areas for improvement.

Apart from that, AirBridgeCargo demonstrated its quality focus by launching Control Tower 24/7 in 2017 to monitor shipment movement, with particular attention being given to special cargoes. This step facilitated fast and seamless coordination of any disruption during the transportation process and upgraded level of customers’ satisfaction.

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