



You like making the world go round.



CARGO **iQ**

IOSA Registered Operator



[www.airbridgecargo.com](http://www.airbridgecargo.com)



«It's so rewarding to be part of a team that values tried and true industry principles but combines them with innovative ideas. It's this mindset that allows us to keep growing and take our customers' businesses anywhere they want to be.» *That's why I love my job.*

## You like reaching new heights.

### AirBridgeCargo Airlines at a glance

AirBridgeCargo Airlines (ABC) was launched in 2004 as a division of Volga-Dnepr Group to perform international scheduled cargo services. It is now one of the key international cargo airlines and a recognized leader in the Russian market. ABC transports its customers' freight all over the world, connecting shippers and consignees in Asia, Europe, North America, and Russia.

Throughout its development, the airline has achieved strong growth, reporting a compound average tonnage increase of 12% in the last five years. ABC's remarkable performance is based on its determination to build and grow long-term relationships with customers around the world and the delivery of best-in-class service, both in the air and on the ground. The airline is committed to operating to the highest industry standards.





## You like achieving your goals.

«Exceeding expectations is one of our cardinal rules. I go above and beyond to make sure we meet the needs of our customers – their success is our success.»  
*That's why I love my job.*



### We put our customers first in everything we do

Understanding the needs of our clients is one of the major contributing factors in the company's development and meeting these requirements is the goal of the more than 900 ABC employees worldwide. Our commitment to delivering highly reliable services is achieved by:

- Operating a modern cargo fleet
- Presenting a greater choice of transportation opportunities by continually expanding ABC's global route network
- Creating confidence and trust in ABC's ability to consistently maintain the highest quality of service
- Investing in a professional, global team of experts based in every region

AirBridgeCargo has been recognized with a series of leading industry awards for the quality of its performance.

### Awards



'Wings of Russia' Award –  
 'Cargo Carrier of the Year'  
 for 4 consecutive years



Asian Freight and Supply  
 Chain Awards, 2014  
 'Best All-Cargo Carrier'



Cargo Airline  
 of the Year Awards, 2015  
 'All-Cargo Airline of the Year'



## You like setting standards.

**AirBridgeCargo operates a modern, efficient and capable fleet of Boeing 747 and B737 freighters.**

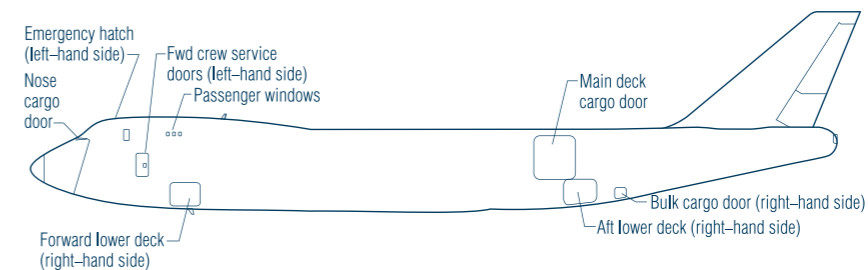
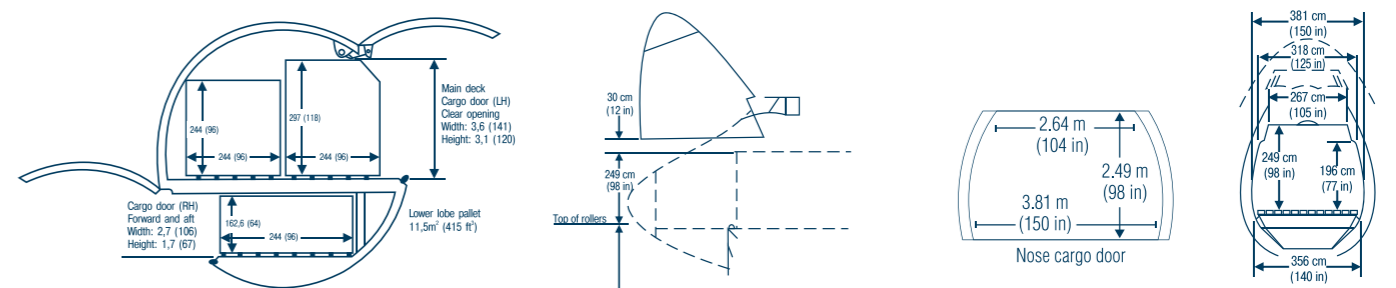
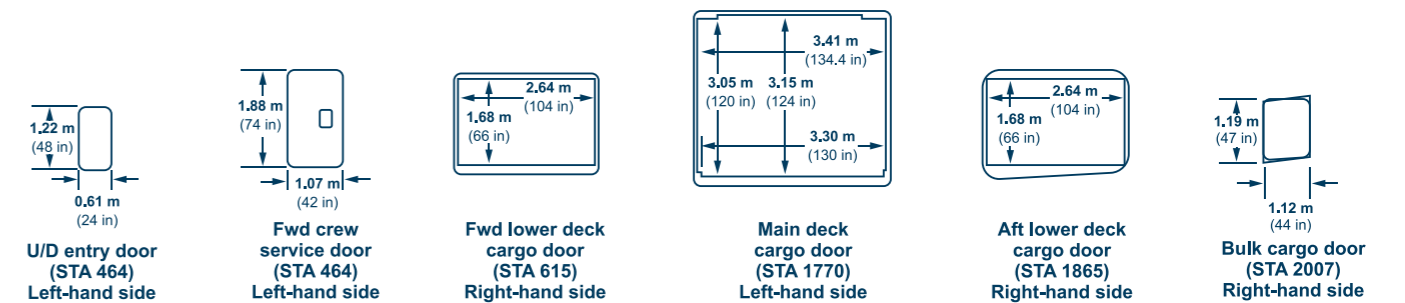
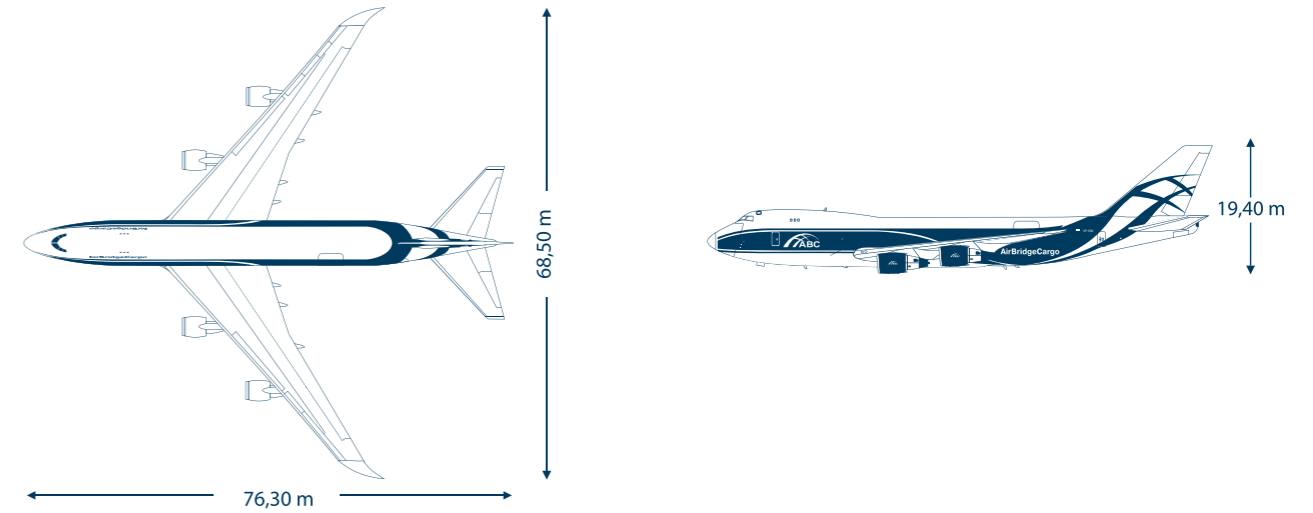
Currently, its fleet consists of 15 Boeing 747 freighters. This comprises of five Boeing 747-400ERFs, two B747-400Fs, and eight of the latest generation Boeing 747-8Fs. The new generation 747-8 freighter offers an increased payload capacity of 130 tons on a single flight and can accommodate cargoes up to 45 meters in length. The airline's B747 fleet is complemented by two Boeing 737-400 freighters for express and regional operations.

### ABC's all-Boeing fleet provides a number of important customer benefits:

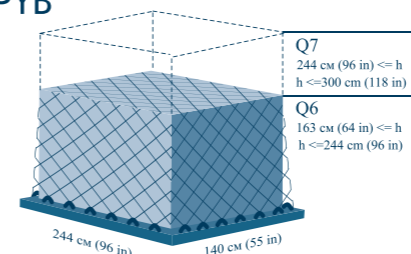
- Access to maindeck cargo capacity across AirBridgeCargo's entire global network
- 747: nose-door loading for oversized cargo and priority loading
- 747: separate cargo compartments with temperature settings of between 4°C to 29°C
- 747: lower CO<sub>2</sub> emissions

### Loading dimensions of B747-8F

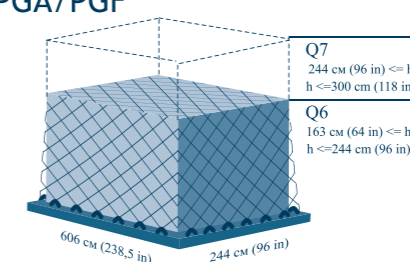
Maximum takeoff weight: 442,220 kg | 975,000 lb | Maximum landing weight: 344,280 kg | 759,000 lb



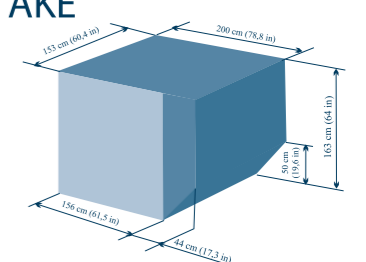
#### PYB



#### PGA/PGF

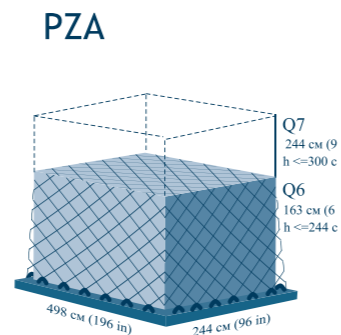
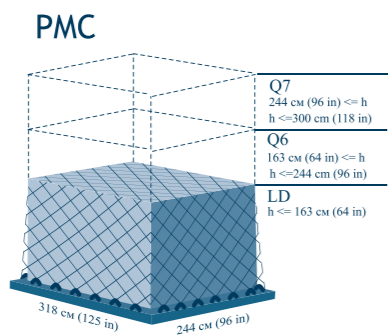
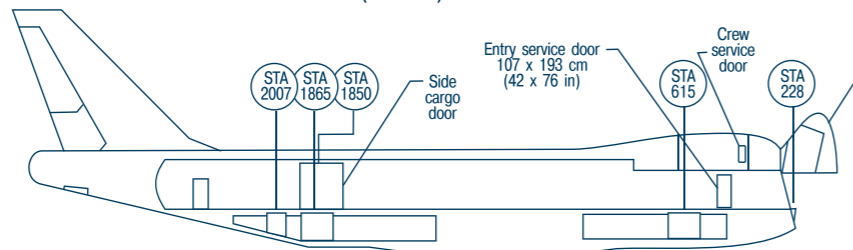
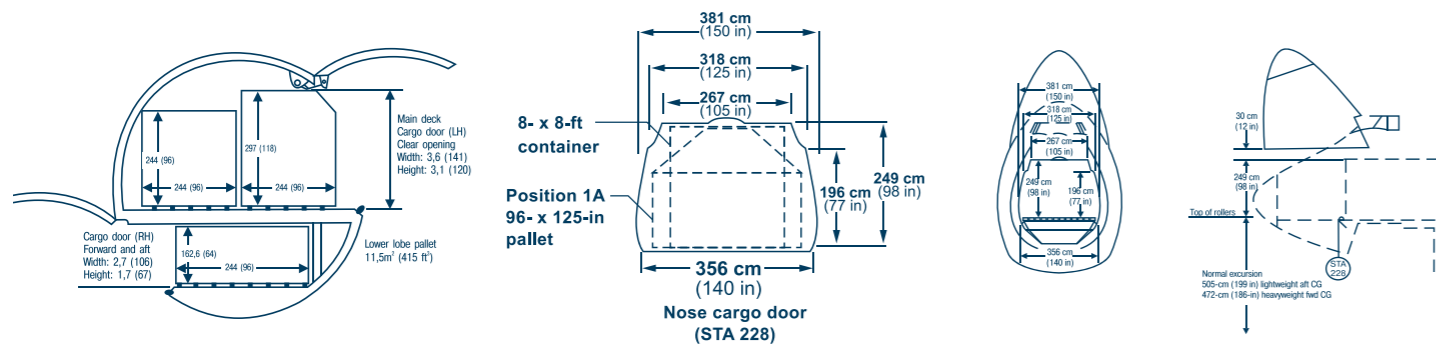
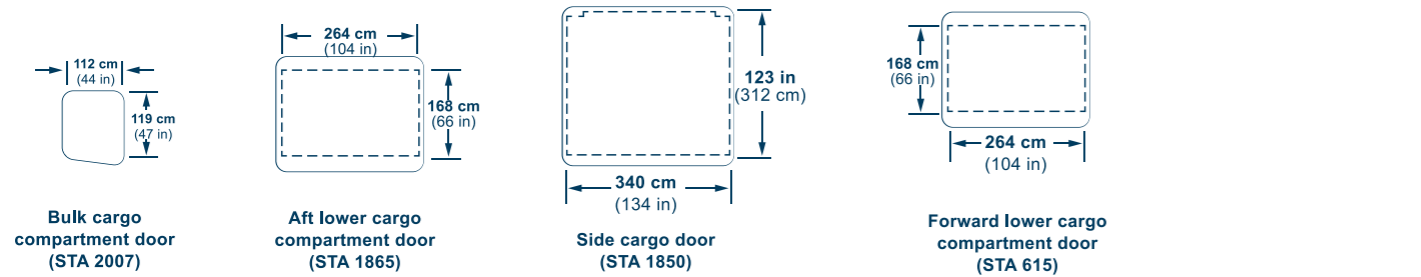
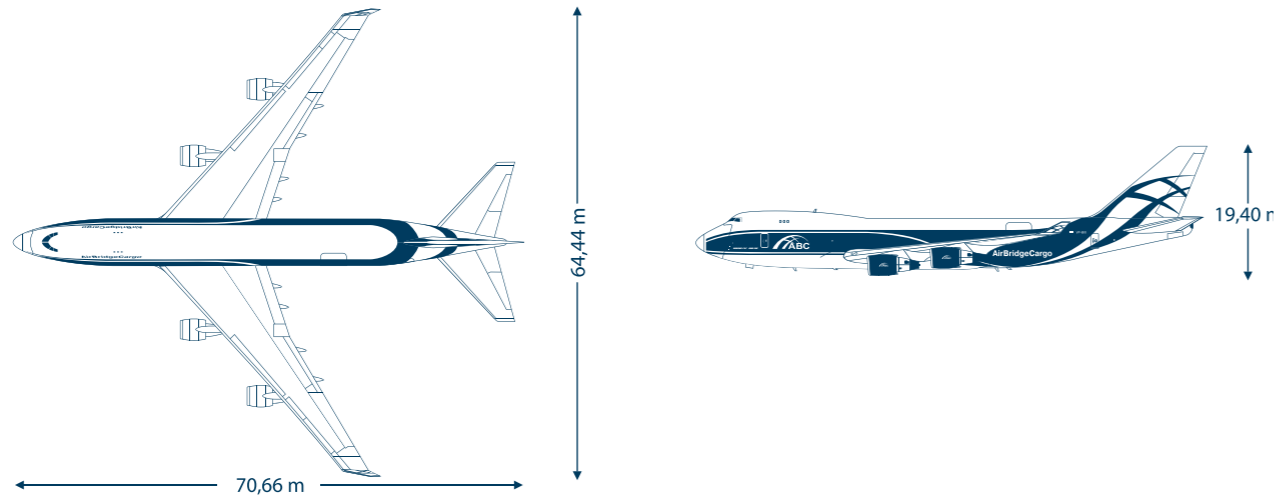


#### AKE



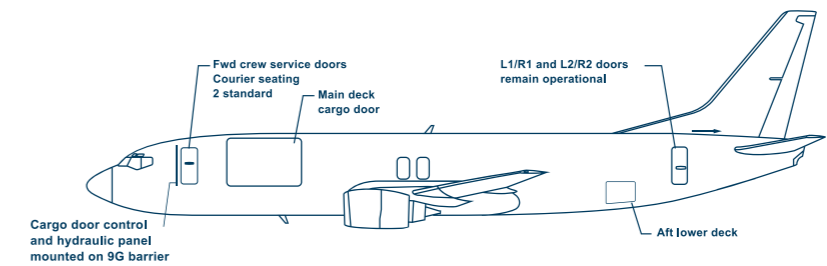
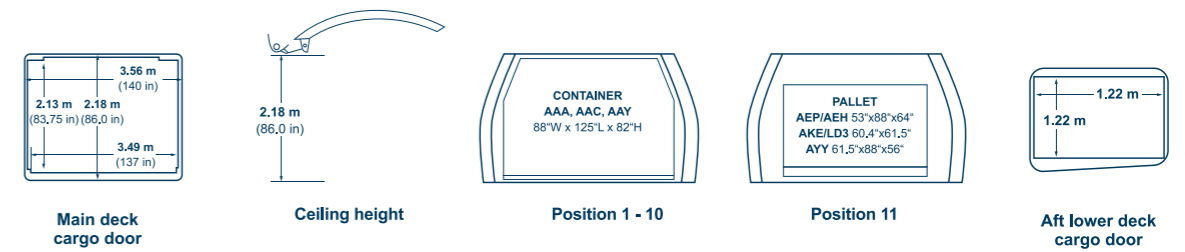
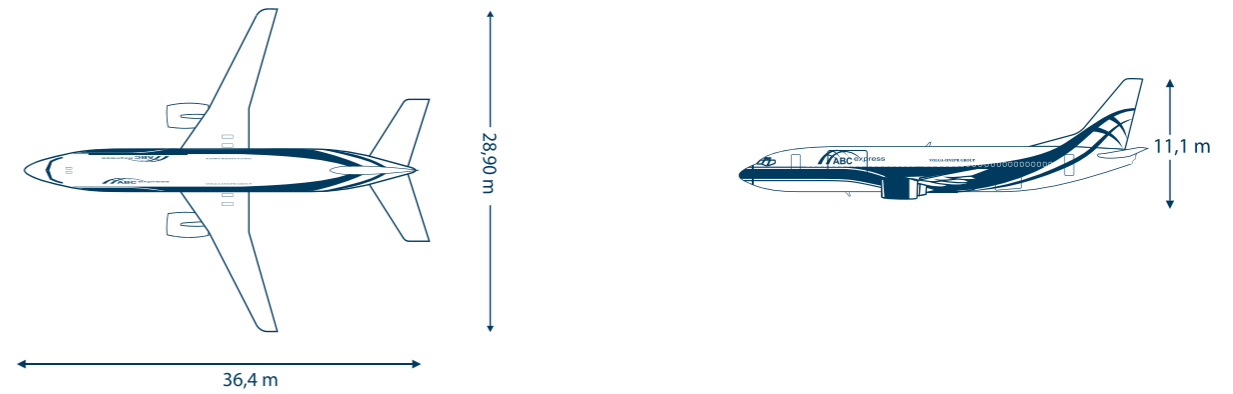
## Loading dimensions of B747-400

Maximum takeoff weight: 412.770 kg | 910,000 lb | Maximum landing weight: 296.200 kg | 653,000 lb



## Loading dimensions of B737-400SF

Maximum takeoff weight: 65.090 kg | 143,500 lb | Maximum landing weight: 55.338 kg | 122,000 lb



Cargo volume		B747-400	B747-8F	B737-400SF
Main Deck Volume	m <sup>3</sup> (ft <sup>3</sup> )	607,7 (21,462)	692,7 (24,462)	121,5 (4,289)
Pallets, total number	q-ty	30	34	10+1
Lower Hold Volume	m <sup>3</sup> (ft <sup>3</sup> )	158,5 (5,600)	150,9 (5,300)	-
Bulk	m <sup>3</sup> (ft <sup>3</sup> )	12,7 (448)	14,0 (496)	-



**You like knowing there's possibilities in every direction.**

### Connecting the world's largest cargo markets

AirBridgeCargo's extensive network provides customers with the opportunity to connect their production and consumption centers in the most efficient way. Its hub network model, with flight connectivity in Moscow, offers a wide choice of origin and destination cities and enables customers to access connections within a 48-hour cargo delivery time, including cargo handling.

The airline's global network is complemented by the scheduled flights of ABC's interline partners and extensive trucking services on all continents.

**13** in Europe **4** in Russia **10** in Asia **5** in the USA **4** in Africa



«We always strive to deliver as promised. My team and I believe in efficiency and personalized, quality customer service. Our customers appreciate that.»  
*That's why I love my job.*

## You like investing in what matters.

### Customer service underpinned by quality, reliability, safety and security

Quality has been the cornerstone of AirBridgeCargo's operations since day one and this understanding goes hand-in-hand with reliability, safety and security. ABC strictly follows and supports its own and the air cargo industry's highest standards in order to guarantee:

- **Flight safety**, ABC's highest priority. The airline's safety programme is implemented under its corporate policy of flight safety management and aviation accident prevention, based on ICAO's accident prevention manual and strict internal standards. The airline is an official IOSA Operator.
- **On-time performance (OTP)** - developing 'best-in-class' OTP for customers is another daily focus for ABC, which operates a high 'Delivered-as-Promised' index of over 80% across its global network, and an even higher achievement level on certain routes. At present the airline is among the top 5 industry leaders for this indicator, according to the independent Cargo iQ measurement.
- **Cargo safety and security** is achieved by stringent internal company processes for every stage of the cargo delivery process, managed centrally at ABC's Moscow hub.

As part of its continuous drive for service improvement, as well as security and quality enhancement, the airline actively participates in IATA, the Cool Chain Association, TAPA and Cargo iQ (formerly Cargo 2000), and supports all of the initiatives introduced by these leading industry organisations.

### Investing in our people

ABC's global team of experienced air cargo professionals unites over 900 employees around the world, and brings together local market knowledge and expertise with a global business understanding of how to consistently deliver value to ABC's customers. The airline combines the ambitious young talent within Volga-Dnepr Group with the extensive experience of its top industry professionals to achieve a fresh outlook on the industry and customers' current and future needs in order to ensure ABC delivers proactive, dynamic and professional services.



## You like working together to go further.

### Supporting customers in Europe

Ever since AirBridgeCargo commenced operations in 2004, Europe has been one of the airline's core markets. ABC has consistently developed its presence in Europe by launching new routes, increasing frequencies and improving connections to the other major markets within its international route network to meet its customers' needs. ABC supports customers with all-cargo services from 10 online stations in 8 European countries. It is strongly positioned in major gateways, including Amsterdam and Frankfurt,

«At ABC, we work closely together with our customers. I look at every shipment individually, and make the best decision in your interest.» *That's why I love my job.*



and this has enabled ABC to win five consecutive 'Best Cargo Performer' awards at Frankfurt Airport and the 'Best Cargo Airline' award at Amsterdam Schiphol Airport.

To guarantee customer service of the highest level, AirBridgeCargo has built a strong and growing sales infrastructure network across Europe with local ABC sales representatives based at all on-line stations to quickly and efficiently help with customer enquiries, requests and bookings.





## You like being connected to the world.

### AirBridgeCargo Airlines in Europe

- ✈ Operating to/from Europe since 2004
- ✈ 10 online stations
- ✈ Full trucking service to all major European airports ex ABC EU online stations (Trucking Partner – Wallenborn)
- ✈ Fast and effective connections to Asia via ABC's Moscow hub within 48 hours, including cargo handling
- ✈ Direct services to Russia
- ✈ Direct services to the USA
- ✈ 8 dedicated ABC sales offices

#### Germany | Operating to/from Germany since 2004

- #4 cargo airline by volume (source - IATA CargoMF)
- FRA**
- First flight – August 2004
- 21 weekly flights per week (Summer '16 schedule)
- 2 direct flights to the U.S. per week
- 19 weekly flights to Asia via ABC's Moscow hub
- 14 direct flights to Russia every week
- 6 consecutive years as the largest international cargo performer at Frankfurt Airport
- A member of the Fraport cargo community (Cargo Club Deutschland)

#### LEJ

- First flight – March 2014
- 1 flight a week
- Supported by an on-site Volga-Dnepr Group maintenance base

#### MUC

- First flight – May 2014
- 11 weekly flights (2 x 747/9 x 737) per week
- 6 direct flights to Moscow SVO

#### CGN

- 5 x 737 flights per week to Moscow (VKO)

#### Netherlands

- #6 cargo airline by volume (source – IATA CargoMF)
- Operating to/from the Netherlands since 2005
- A member of Air Cargo Netherlands (ACN)

#### AMS

- First flight – August 2005
- 22 flight per week (Summer '16 schedule)
- 8 direct flights to Moscow (7 to SVO and 1 to DME)
- 14 flights to Asia via Moscow hub
- 4 flights to central Russia (KJA, SVX) and 2 to Siberia (OVB) via SVX

#### France/CDG

- #6 airline by volume (source – IATA CargoMF)
- Operating to/from France since 2010
- 4 flights per week (W15/16 schedule)

#### Italy/MXP

- Operating to/from Italy since 2009
- First flight – May 2009
- 8 flights per week (Summer '16 schedule)
- 8 direct flights to Moscow
- 8 flights to Asia via Moscow hub

#### Switzerland/BSL

- First flight – September 2014
- 1 flight per week (Summer '16 schedule)
- Reliable cargo services provider to the healthcare industry
- Member of the EuroAirport cargo community

#### Spain/ZAZ

- First flight – March 2009
- 2 flights per week (Summer '16 schedule)

#### Finland/HEL

- First flight – January 2015
- 3 flights per week (Summer '16 schedule)

#### Sweden/MMX

- First flight – April 2014
- 2 flights per week (Summer '16 schedule)



## You like going the extra mile.



### Road feeder services

Using ABC's road feeder services, customers can access reliable door-to-door deliveries to over 75 destinations in Russia. Road transport services from ABC's online stations in Russia are operated by Volga-Trucks, part of Volga-Dnepr Group. Volga-Trucks is a Full Member of the International Road Transport Convention and is approved for all types of transportation under its All-Russia Bonded Carrier license, which enables it to conduct freight carriage under internal customs transit procedures. ABC also offers truck services within the Customs Union. Volga-Trucks' fleet consists of 35 trucks with a capacity range of between 1.5 and 20 tons.

### Express delivery services

For customers requiring express deliveries, ABC provides express air cargo services using Boeing 737 freighters. Its current express delivery route network covers five online stations: Malmo, Liege, Munich, Cologne and Moscow.



# You like knowing you're in good hands.



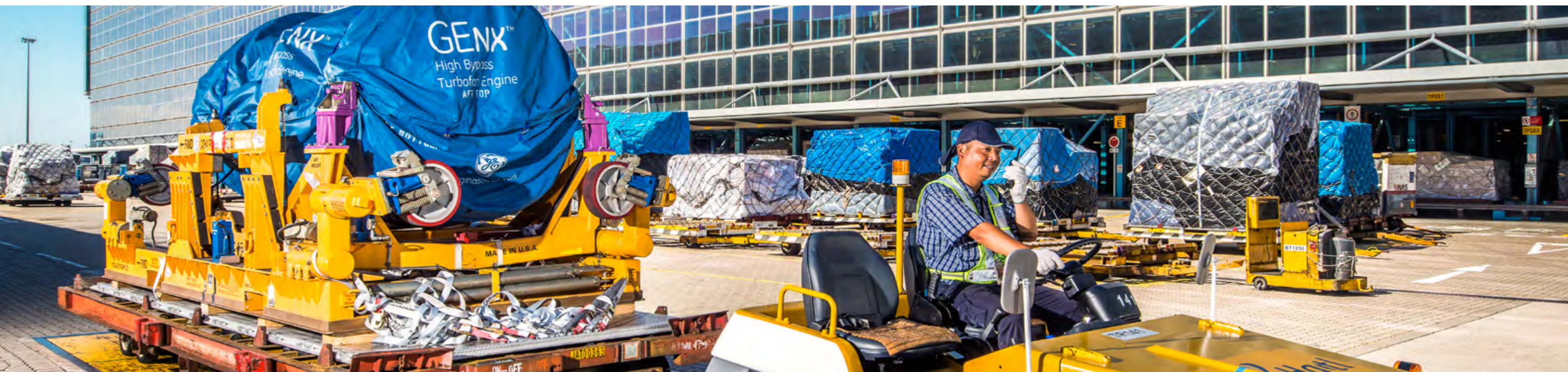
## Products & Services for European customers

The excellent operating advantages of ABC's freighter fleet, the performance of the airline's highly-skilled personnel, and constant improvements of its internal processes enable the airline to carry all types of air cargo in full compliance with global industry standards. It offers customers additional solutions, including:

### Oversized cargo and AOG services

Custom-built air charter and end-to-end logistics solutions based on Volga-Dnepr Group's 25 years of expertise in unique, heavyweight and oversized cargo transportation.

- ABC's modern fleet of freighters with nose door cargo loading capabilities for quick and efficient handling (max. load capacity - 130 tons)
- Certified and trained staff across the entire ABC network
- Qualified handling procedures and compliance with IATA regulations and international standard
- Vehicle transportation:
  - » on the Lower and Main Deck of the aircraft for both palletized and RO/RO (roll on- roll off) options
  - » Standard Operating Procedure for prototype cars
  - » Transportation of hybrid vehicles (with lithium batteries)
  - » Racing car transportation
- Aerospace cargo solutions:
  - » Carriage of all commercial aircraft engines and spares. Close cooperation with aircraft and engine manufacturers to ensure correct handling and loading as well as for technical support
  - » Extensive experience of satellite systems transportation
  - » Carriage of small aircraft and aircraft parts
  - » AOG spare parts transportation with reduced acceptance time options, and expedited pick-up at destination
- Ground Handling Operational Support Team – tailored solutions for outsized and heavy freight:
  - » Personalized approach to logistical solutions, including design & manufacture of frames for loading and transportation, packaging, delivery to gateways/airports of departure
  - » Door-to-door solutions according to customer's requirements
  - » Technical on-site (manufacturer) inspection and consultation
- Priority booking, capacity guarantee, safe transport of Dangerous Goods and reliable on-time delivery
- 3D computer modeling for load planning of complex shipments
- Possibility of cargo attendance
- Shipment visibility at each stage of transportation coordinated by ABC Customer Service supported by online Track & Trace at [www.airbridgecargo.com](http://www.airbridgecargo.com)
- Proven transportation and logistics solutions to remote regions of the world





## Live animals

- Full compliance with IATA AVI regulations and other relevant international standards
- Controlled temperature zones to ensure the comfort, safety and wellbeing of the animals onboard
- Special handling facilities at every gateway for a smooth and qualified handling with authorized access for approved staff only
- Attention to detail - from horse stalls or kennels, ventilation and stocking densities to documentation and communication. ABC will provide full information well in advance of the transportation concerning export and import requirements (including permits), veterinary health inspection, quarantine regulations, trans-shipment requirements or cargo restrictions
- Highest priority for booking and cargo loading as well as quick transit times. All handling and transport processes are adapted to the special requirements of the animals being carried
- Cargo attendants accompanying live animals onboard the aircraft to control animal health and wellbeing
- Live Animal Advisory specialists
- Assistance with all documentation and IATA Live Animal Regulations' requirements
- Cooperation with local authorities to ensure fast and efficient processes at origin and destination
- Possibility to rent special transport containers including horse stalls and kennels
- More than 10 years of experience of live animals shipments, including the safe transportation of racehorses, dolphins, whales, elite breeding stock, cattle, tigers and bears

## Dangerous Goods

- Full compliance with IATA DG Regulations and other relevant international standards as well as ABC's internal security standards
- Fully equipped to handle and deliver all classes of IATA Dangerous Goods and the ability to provide tailored solutions
- Licensed for the transportation of dangerous goods class 1 (explosives) and class 7 (radioactive)
- Smooth and qualified handling procedures at every gateway
- Adjustable temperature-controlled zones onboard
- Carriage of lithium batteries (RLM) with UN3090 PI 968; Section IA and UN3091/3091 PI969 Section
- Transportation of hybrid vehicles with lithium-ion battery engines
- Separate handling away from incompatible substances
- Possibility of obtaining exemptions and approvals for carriage of dangerous goods, e.g. prototypes of radioactive goods
- Handling services provided by certified and trained staff across the entire ABC network in accordance with national requirements



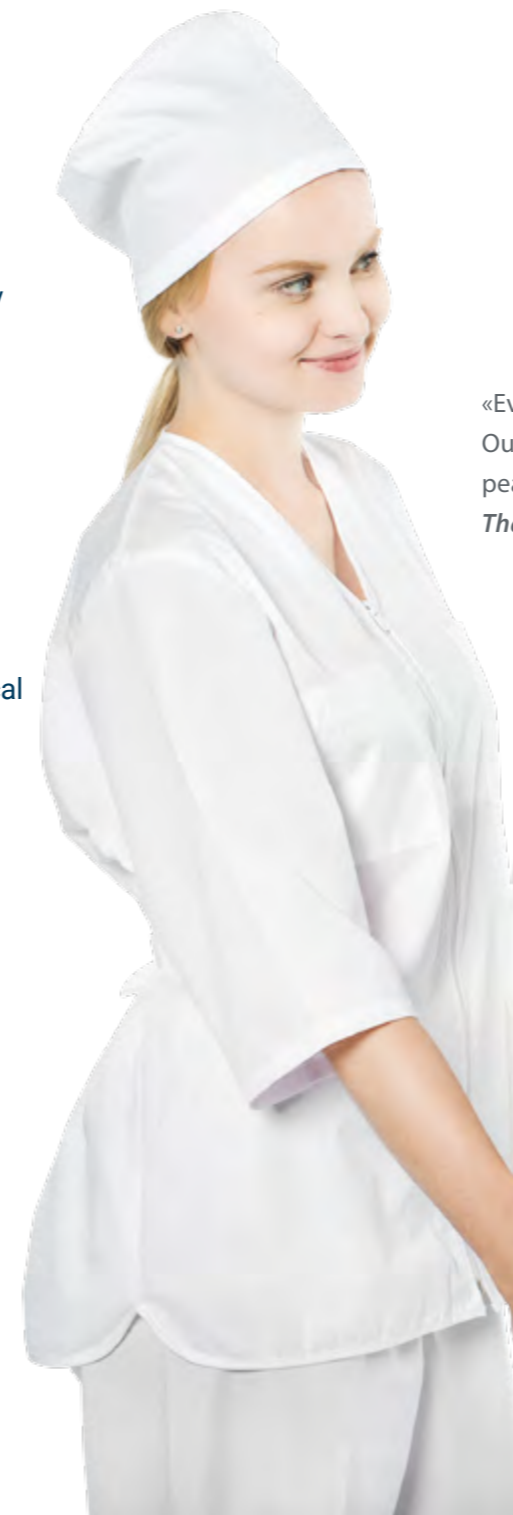
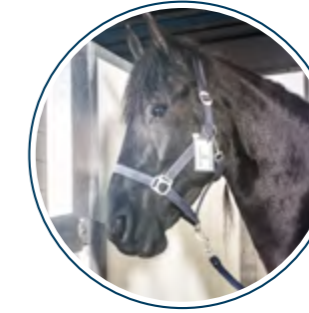
## Pharma

- Temperature monitoring and control onboard the aircraft, on the ramp and in the warehouse to ensure an intact cool chain
- Transportation of different types of commodities and preserving the product quality and integrity of all time & temperature sensitive products
- Temperature-controlled ground handling facilities at the majority of stations throughout the ABC network (cool and ambient temperature facilities)
- Separate storage of perishable products, Dangerous Goods and pharma shipments
- Guarantee that shipments (e.g. CAT scanner) and installation teams arrive at the destination at the same time
- Special packaging solutions from certified in-house packaging providers
- Transportation of active containers across the entire ABC network and availability beyond the airport to minimize temperature fluctuation
- Highest priority for booking and cargo loading
- Special handling procedures and, if required, shorter handling times for specific shipments
- ABC support to ensure each shipment conforms with the industrial and governmental regulatory requirements, including IATA PCR Chapter 17
- Thermo-trucks for temperature-controlled storage of transit shipments in SVO
- Installation of cool cells at ABC's SVO hub in Moscow to cater for the needs of pharmaceutical shipments with passive temperature control packaging
- CEIV certification to be completed by the end of 2016
- Possibility of temperature data logger onboard the 747 aircraft
- Specially-trained and certified staff to manage the handling and transportation of pharmaceutical and healthcare products
- Thermal blankets to protect the temperature integrity of large palletized shipments

### Additional services for cargo to Russia

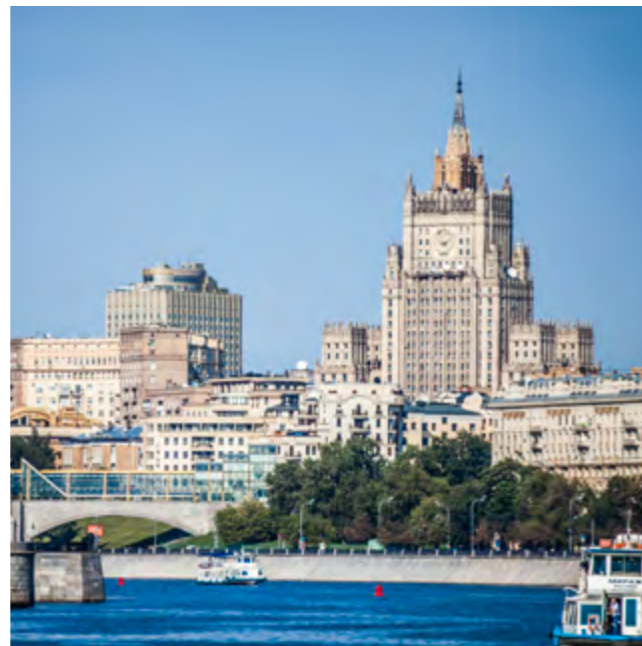
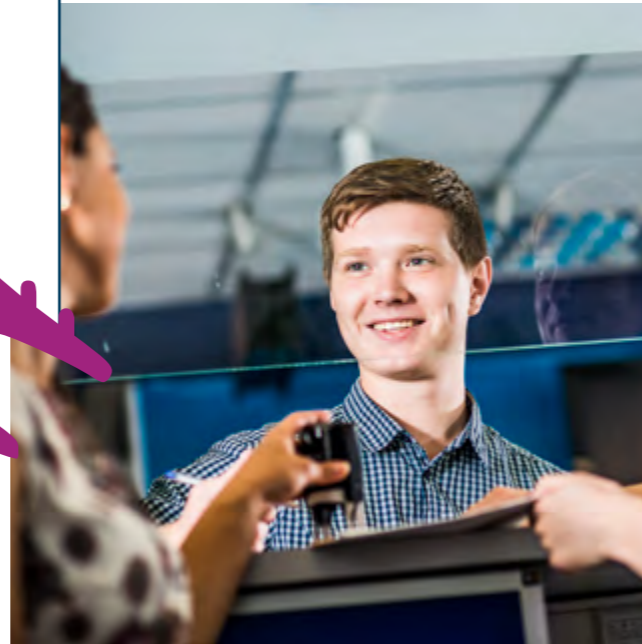
- ABC aviation security division present at the airport
- Choice of any GHA at Moscow SVO hub
- Preliminary cargo declaration; customs-cleared cargo is ready for pick-up within 4 hours ("Priority SVO")
- Support with customs clearance in SVO on request

\* Varies from station to station. Please contact your local ABC office for more details.



«Even the most sensitive pharmaceutical shipments are safe with us. Our extensive experience and safety standards allow you to have a peace of mind and entrust your special requirements cargo with ABC.»  
*That's why I love my job.*





## Hub facilities

ABC's Moscow hub at Sheremetyevo International Airport features modern equipment in each warehouse, allowing for the handling of any type of cargo, including valuables, live animals, dangerous goods, heavy weight and oversized cargoes. The cargo terminal facilities have direct access to the airside apron, facilitating a seamless flow of cargo.

- 3 GHAs operating dedicated warehouses
- 20,000m<sup>2</sup> of total warehouse space
- Dedicated zones for special cargo (dangerous goods, temperature-controlled, vulnerable and live animal shipments) and quarantine zones
- Dedicated pharmacy warehouse
- 380m<sup>3</sup> area for temperature-controlled cargo with dedicated temperature zones
- Special cargo equipment: high-loaders for heavy cargo, refrigerated trucks, and dollies for perishable cargo
- Dedicated control staff located in each warehouse
- 24/7 video surveillance (137 cameras) and automated cargo access control system
- 99.98% safety index
- TAPA-certified
- Temperature and humidity monitoring and control using certified devices
- Highly-skilled and qualified personnel



## Get in touch with us.

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**Space for your ideas.**

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A series of horizontal dotted lines for writing on page 32.





*That's why we love our job.*

[www.airbridgecargo.com](http://www.airbridgecargo.com)