

You like making the world go round.



CARGO*iQ*

IOSA Registered Operator



www.airbridgecargo.com



You like reaching new heights.

«It's so rewarding to be part of a team that values tried and true industry principles but combines them with innovative ideas. It's this mindset that allows us to keep growing and take our customers' businesses anywhere they want to be.» *That's why I love my job.*

AirBridgeCargo Airlines at a glance

AirBridgeCargo Airlines (ABC) was launched in 2004 as a division of Volga-Dnepr Group to perform international scheduled cargo services. Since then it has become the largest cargo carrier in Russia and was recognized as the "All-Cargo Airline of the Year" in 2015 in recognition of its development as one of the world's leading air carriers.

Today, ABC provides its customers with scheduled all-cargo services linking the largest global markets in Asia, Europe and North America, all served by its modern Boeing freighter fleet.

ABC has achieved 12 consecutive years of growth, reporting a compound average tonnage increase of 12% in the last five years. The company's growth is based on a strict adherence to its core values of honesty, integrity, hard work and commitment to building long-term relationships with customers around the world. The airline is also committed to operating to the highest industry standards.





You like achieving your goals.

«Exceeding expectations is one of our cardinal rules.
I go above and beyond to make sure we meet the needs
of our customers – their success is our success.»
That's why I love my job.



We put our customers first in everything we do

It is only with the support of its customers that ABC has managed to achieve sustainable growth during its first 12 years of operations. Understanding and meeting the needs of our clients are major contributors to the company's development and is the goal for more than 900 ABC employees worldwide. Our commitment to delivering highly reliable services is achieved by:

- Operating a modern freighter fleet to deliver efficient and reliable services
- Presenting customers with a greater choice of transportation opportunities and creating new ones by expanding ABC's global route network
- Giving customers confidence and trust in ABC's ability to consistently maintain the highest quality of service
- Investing in a professional, global team of experts to support ABC's customers and to build long-term partnerships

With the support of its customers, AirBridgeCargo has been recognized for the quality of its service performance with leading industry awards.

Awards



'Wings of Russia' award –
'Cargo Carrier of the Year'
for 4 consecutive years



Asian Freight and Supply
Chain Awards, 2014
'Best All-Cargo Carrier'

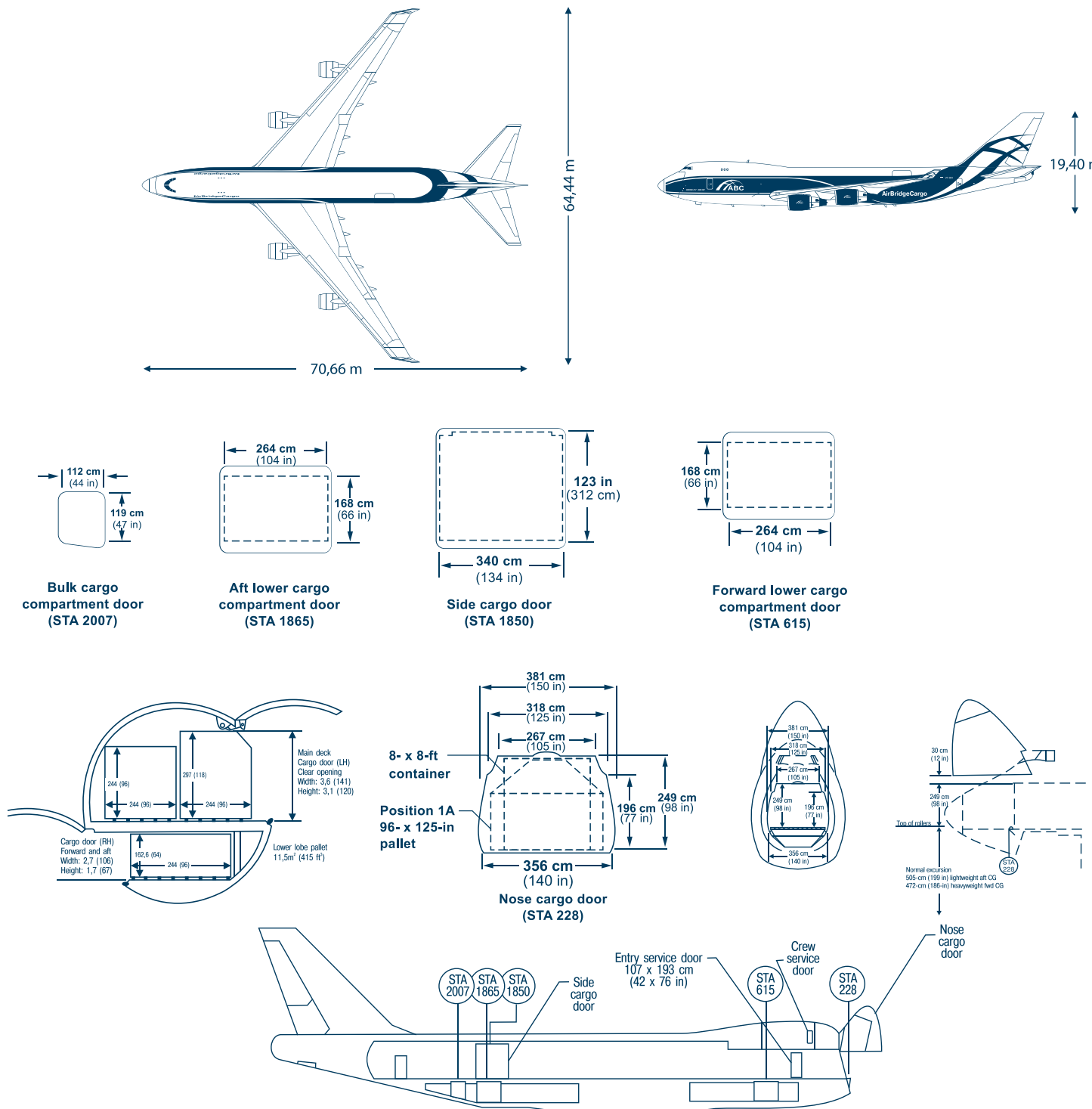


Cargo Airline
of the Year Awards, 2015
'All-Cargo Airline of the Year'

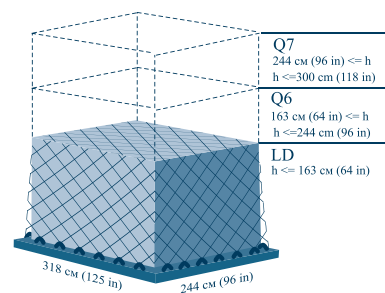
A large cargo aircraft, likely a Boeing 747, is shown from a low angle, emphasizing its massive size. The front cargo door is open, revealing a large, rectangular cargo item wrapped in silver, reflective thermal insulation. The aircraft's livery is white with blue accents, including a large blue 'ABC' logo and the website 'www.airbridgecargo.com' printed below it. Ground service equipment, including a white loading platform and stairs, is positioned next to the open door. The aircraft is parked on a tarmac under a clear blue sky.

Loading dimensions of B747-400

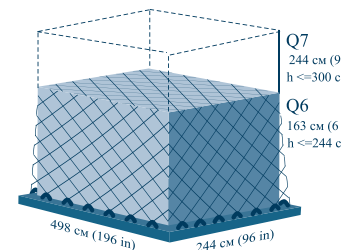
Maximum takeoff weight: 412.770 kg | 910,000 lb | Maximum landing weight: 296.200 kg | 653,000 lb



PMC

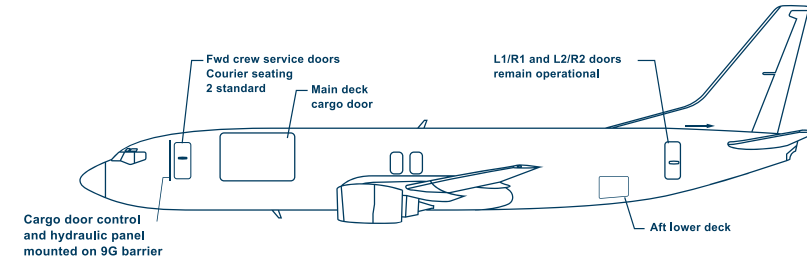
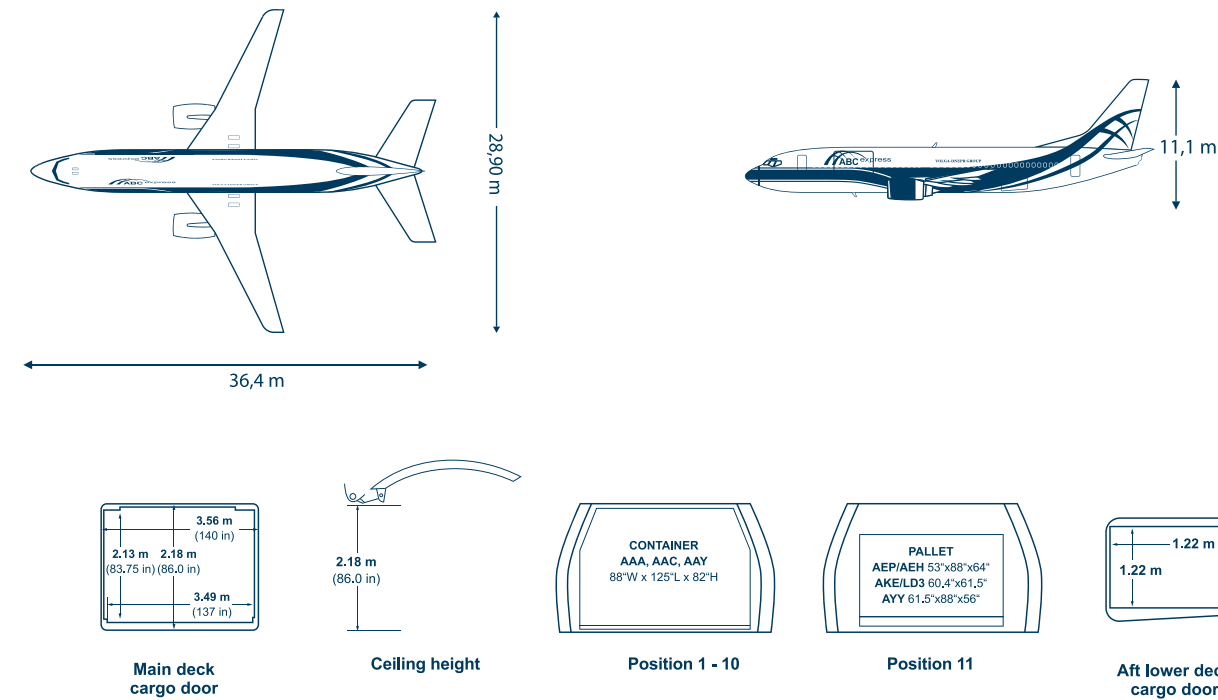


PZA



Loading dimensions of B737-400SF

Maximum takeoff weight: 65.090 kg | 143,500 lb | Maximum landing weight: 55.338 kg | 122,000 lb



Cargo volume		B747-400	B747-8F	B737-400SF
Main Deck Volume	m ³ (ft ³)	607,7 (21,462)	692,7 (24,462)	121,5 (4,289)
Pallets, total number	q-ty	30	34	10+1
Lower Hold Volume	m ³ (ft ³)	158,5 (5,600)	150,9 (5,300)	-
Bulk	m ³ (ft ³)	12,7 (448)	14,0 (496)	-



You like knowing there's possibilities in every direction.



Connecting customers to the world's largest cargo markets

AirBridgeCargo's network covers the world's major trade lanes connecting the European, American and Asian continents. This gives customers an extensive choice of online stations worldwide.

- A hub network model and flight connectivity in Moscow that enables customers to access connections within a 48-hour delivery time, including handling
- New online stations with numerous point-to-point air delivery solutions offering a wide choice of origin and destination cities
- Access to the scheduled flights of ABC's interline and other airline partners and extensive trucking services on all continents



«We always strive to deliver as promised. My team and I believe in efficiency and personalized, quality customer service. Our customers appreciate that.»
That's why I love my job.

You like investing in what matters.

Customer service underpinned by quality, reliability, safety and security

Quality has been the cornerstone of AirBridgeCargo's operations since day one and this understanding goes hand-in-hand with reliability, safety and security. ABC is strictly following and supporting the industry's and its own high standards to guarantee:

- **Flight safety**, which is ABC's highest priority. Its safety programme is implemented under the airline's corporate policy of flight safety management and aviation accident prevention, based on ICAO's accident prevention manual and strict internal standards. The airline is official IOSA Operator.
- **On-time performance** (OTP) - developing 'best-in-class' OTP for customers is another daily focus for ABC, which operates a high 'Delivered-as-Promised' index of over 80% across its global network, and an even higher achievement level on certain routes. At present the airline is among top 5 industry leaders for this indicator (according to the independent C2K report).
- **Cargo safety and security** is achieved by stringent internal company processes for every stage of the cargo delivery process, managed centrally at ABC's Moscow hub.

As part of its continuous drive for service improvement, as well as security and quality enhancement, the airline actively participates in IATA, the Cool Chain Association, and Cargo iQ (former Cargo 2000), and supports all the initiatives introduced by these leading industry organizations.

Investing in our people

ABC's experienced global team of air cargo professionals unites over 900 employees around the world, all driven to meet the airline's promise to its customers. They combine local market knowledge and expertise with a global business understanding to consistently deliver value to the business interests of ABC customers. Each client has a dedicated account manager to provide a personal point-of-contact and to offer support in all areas, including document processing. AirBridgeCargo ensures the fastest and best response to its customers' daily business needs through the development of its own sales infrastructure across the airline's network of international stations.



You like working together to go further.

Supporting customers in USA

The USA is one of the key markets for AirBridgeCargo's development. Since launching flights to Chicago in 2011, the airline's team has been consistently working hard to earn the trust of its American customers by providing reliable and efficient services from the U.S. throughout ABC's global network. At present, ABC's route network in North America covers Chicago, Dallas, Los Angeles and Atlanta. The airline provides direct services to Europe and Russia and accomplishes timely onward connections from all its U.S. stations to Russia (via Europe) and Asia. To ensure fast and proactive local support and direct feedback in relation to each and every shipment and requirement, ABC has opened its own sales offices

«At ABC, we work closely together with our customers. I look at every shipment individually, and make the best decision in your interest.» *That's why I love my job.*



at each of the airline's online stations in the U.S. Furthermore, this coverage is enhanced by ABC's leading GSA partners at major offline points across the country.

In addition to scheduled cargo flights, AirBridgeCargo gives its customers an option of trucking deliveries to final destinations. ABC partners with the largest trucking companies in the U.S. which cover all the main cities on both coasts of the continent. Please contact your nearest customer service manager for ABC's trucking schedule.

You like being connected to the world.



Schedule from the USA

ABC's international route network offers transport solutions to the airline's online stations in Europe, Russia and Asia with a delivery time within 48 hours.

Please welcome AirBridgeCargo's Summer'16 flight schedule:

from/days	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
CHICAGO	1	1		1	1	2	1
DALLAS	1			2		1	
LOS ANGELES				1			1
ATLANTA					1		1



Please contact your nearest customer service manager for more detailed schedule information.



You like knowing you're in good hands.

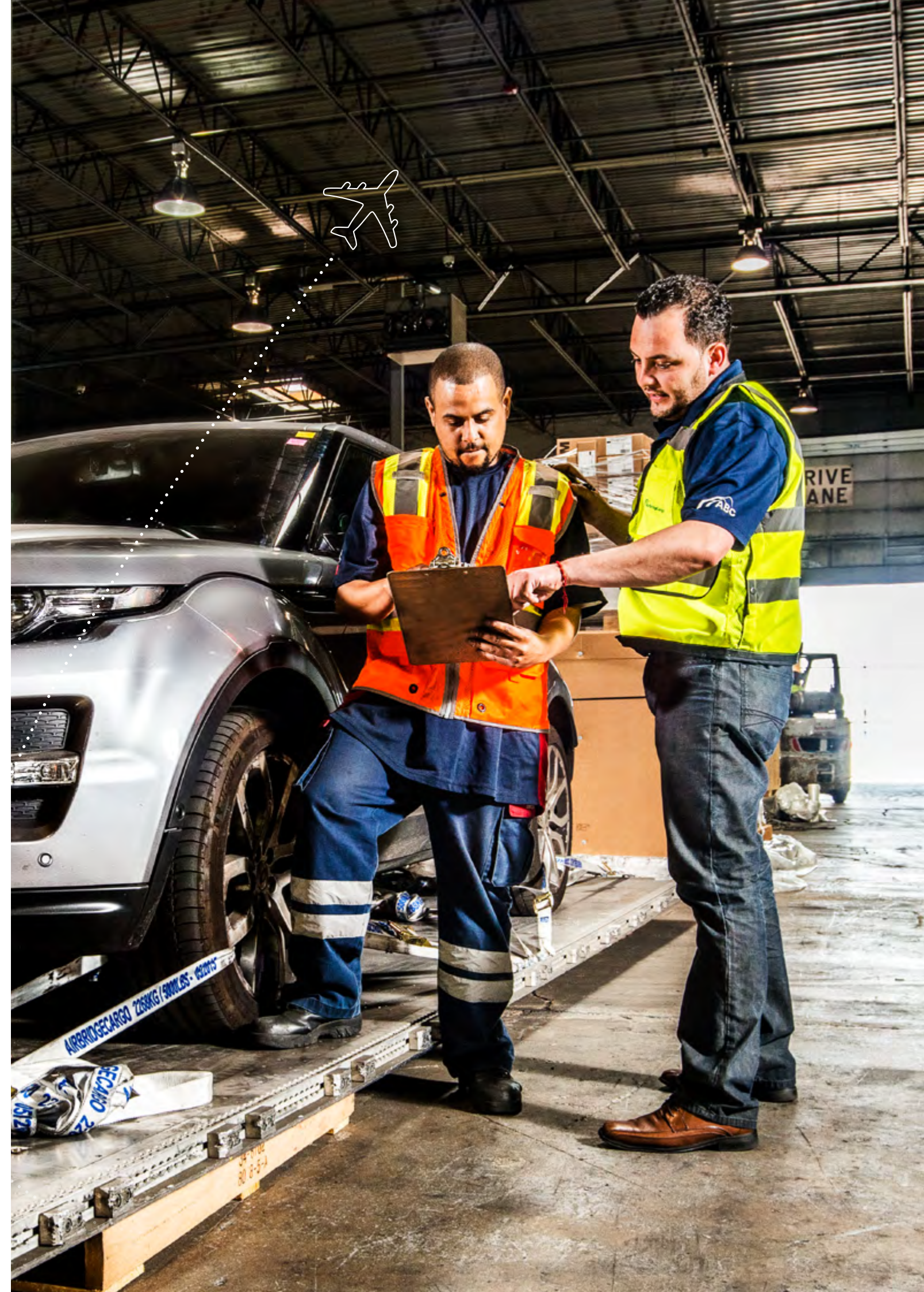
Products & Services

The excellent operating advantages of ABC's freighter fleet, the performance of the airline's highly-skilled personnel, and constant improvements of its internal processes enable the airline to carry all types of air cargo in full compliance with global industry standards. It offers customers additional solutions, including:

Oversized cargo and AOG services

Custom-built air charter and end-to-end logistics solutions based on Volga-Dnepr Group's 25 years of expertise in unique, heavyweight and oversized cargo transportation.

- ABC's modern fleet of freighters with nose door cargo loading capabilities for quick and efficient handling (max. load capacity - 130 tons)
- Certified and trained staff across the entire ABC network
- Qualified handling procedures and compliance with IATA regulations and international standard
- Vehicle transportation:
 - » on the Lower and Main Deck of the aircraft for both palletized and RO/RO (roll on- roll off) options
 - » Standard Operating Procedure for prototype cars
 - » Transportation of hybrid vehicles (with lithium batteries)
 - » Racing car transportation
- Aerospace cargo solutions:
 - » Carriage of all commercial aircraft engines and spares. Close cooperation with aircraft and engine manufacturers to ensure correct handling and loading as well as for technical support
 - » Extensive experience of satellite systems transportation
 - » Carriage of small aircraft and aircraft parts
 - » AOG spare parts transportation with reduced acceptance time options, and expedited pick-up at destination
- Ground Handling Operational Support Team – tailored solutions for outsized and heavy freight:
 - » Personalized approach to logistical solutions, including design & manufacture of frames for loading and transportation, packaging, delivery to gateways/airports of departure
 - » Door-to-door solutions according to customer's requirements
 - » Technical on-site (manufacturer) inspection and consultation
- Priority booking, capacity guarantee, safe transport of Dangerous Goods and reliable on-time delivery
- 3D computer modeling for load planning of complex shipments
- Possibility of cargo attendance
- Shipment visibility at each stage of transportation coordinated by ABC Customer Service supported by online Track & Trace at www.airbridgecargo.com
- Proven transportation and logistics solutions to remote regions of the world





Live animals

- Full compliance with IATA AVI regulations and other relevant international standards
- Controlled temperature zones to ensure the comfort, safety and wellbeing of the animals onboard
- Special handling facilities at every gateway for a smooth and qualified handling with authorized access for approved staff only
- Attention to detail - from horse stalls or kennels, ventilation and stocking densities to documentation and communication. ABC will provide full information well in advance of the transportation concerning export and import requirements (including permits), veterinary health inspection, quarantine regulations, trans-shipment requirements or cargo restrictions
- Highest priority for booking and cargo loading as well as quick transit times. All handling and transport processes are adapted to the special requirements of the animals being carried
- Cargo attendants accompanying live animals onboard the aircraft to control animal health and wellbeing
- Live Animal Advisory specialists
- Assistance with all documentation and IATA Live Animal Regulations' requirements
- Cooperation with local authorities to ensure fast and efficient processes at origin and destination
- Possibility to rent special transport containers including horse stalls and kennels
- More than 10 years of experience of live animals shipments, including the safe transportation of racehorses, dolphins, whales, elite breeding stock, cattle, tigers and bears

Dangerous Goods

- Full compliance with IATA DG Regulations and other relevant international standards as well as ABC's internal security standards
- Fully equipped to handle and deliver all classes of IATA Dangerous Goods and the ability to provide tailored solutions
- Licensed for the transportation of dangerous goods class 1 (explosives) and class 7 (radioactive)
- Smooth and qualified handling procedures at every gateway
- Adjustable temperature-controlled zones onboard
- Carriage of lithium batteries (RLM) with UN3090 PI 968; Section IA and UN3091/3091 PI969 Section
- Transportation of hybrid vehicles with lithium-ion battery engines
- Separate handling away from incompatible substances
- Possibility of obtaining exemptions and approvals for carriage of dangerous goods, e.g. prototypes of radioactive goods
- Handling services provided by certified and trained staff across the entire ABC network in accordance with national requirements



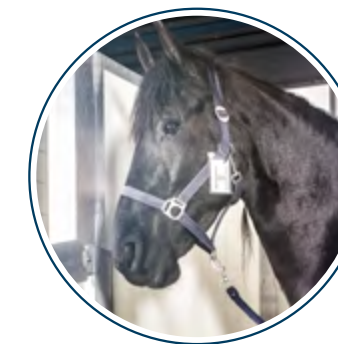
Pharma

- Temperature monitoring and control onboard the aircraft, on the ramp and in the warehouse to ensure an intact cool chain
- Transportation of different types of commodities and preserving the product quality and integrity of all time & temperature sensitive products
- Temperature-controlled ground handling facilities at the majority of stations throughout the ABC network (cool and ambient temperature facilities)
- Separate storage of perishable products, Dangerous Goods and pharma shipments
- Guarantee that shipments (e.g. CAT scanner) and installation teams arrive at the destination at the same time
- Special packaging solutions from certified in-house packaging providers
- Transportation of active containers across the entire ABC network and availability beyond the airport to minimize temperature fluctuation
- Highest priority for booking and cargo loading
- Special handling procedures and, if required, shorter handling times for specific shipments
- ABC support to ensure each shipment conforms with the industrial and governmental regulatory requirements, including IATA PCR Chapter 17
- Thermo-trucks for temperature-controlled storage of transit shipments in SVO
- Installation of cool cells at ABC's SVO hub in Moscow to cater for the needs of pharmaceutical shipments with passive temperature control packaging
- CEIV certification to be completed by the end of 2016
- Possibility of temperature data logger onboard the 747 aircraft
- Specially-trained and certified staff to manage the handling and transportation of pharmaceutical and healthcare products
- Thermal blankets to protect the temperature integrity of large palletized shipments

Additional services for cargo to Russia

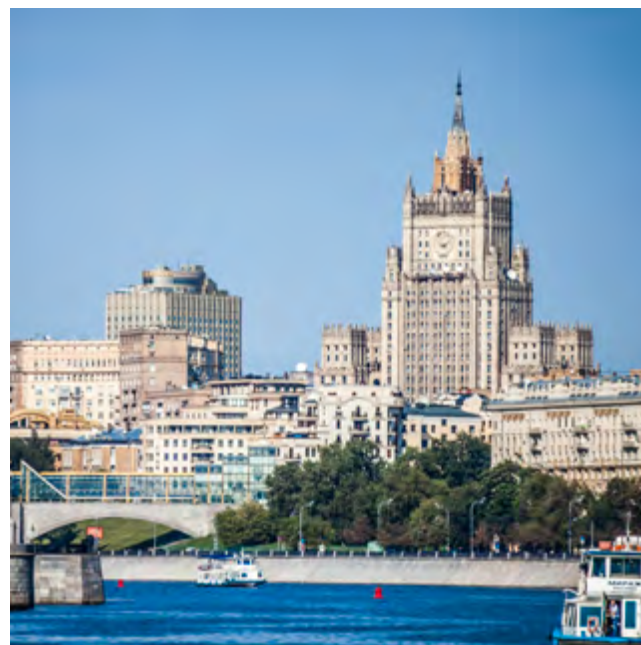
- ABC aviation security division present at the airport
- Choice of any GHA at Moscow SVO hub
- Preliminary cargo declaration; customs-cleared cargo is ready for pick-up within 4 hours ("Priority SVO")
- Support with customs clearance in SVO on request

* Varies from station to station. Please contact your local ABC office for more details.



«Even the most sensitive pharmaceutical shipments are safe with us. Our extensive experience and safety standards allow you to have a peace of mind and entrust your special requirements cargo with ABC.»
That's why I love my job.





Hub facilities

ABC's Moscow hub at Sheremetyevo Airport features modern equipment in each warehouse to support the safe and efficient handling of any type of cargo, including valuables, live animals, dangerous goods, heavyweight and oversized cargo. The cargo terminal facilities have direct access to the airside apron, allowing a seamless flow of cargo.

- 3 GHAs operating dedicated warehouses
- 20,000m² of total warehouse space
- Dedicated zones for special cargo (dangerous goods, temperature-controlled, vulnerable and live animal shipments) and quarantine zones
- Dedicated pharmacy warehouse
- 380m³ area for temperature-controlled cargo with dedicated temperature zones
- Special cargo equipment: high-loaders for heavy cargo, refrigerated trucks, dollies for perishable cargo
- Dedicated control staff located in each warehouse
- 24/7 video surveillance (137 cameras) and automated cargo access control system
- 99.98% safety index
- TAPA certified
- Temperature and humidity monitoring and control using certified devices
- Highly-skilled and qualified personnel



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Space for your ideas.

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